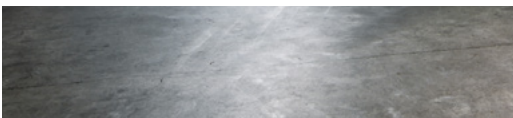


RESPONDING TO COVID-19

How we support the community



PRIORITY TO HEALTH WORKERS

To make their commutes easier, Indigo and OPnGO granted health workers unlimited free parking during the lockdown and up until 31st May 2020. Health workers were given "contactless" access to spaces in all the Indigo car parks in France connected to the OPnGO app. Indigo's car parks in Lausanne, Switzerland, applied the same policy during the lockdown.

185,000

HOURS OF GIFTED FREE PARKING

Dear medical staff,
Thank you.

Our car parks are
free of charge for you.

A DRIVE-THROUGH TESTING CENTRE IN MONTREAL

To help Canada's provincial governments set up local Covid-19 testing centres, Indigo and WestPark have offered to open their car parks in city centres and hospitals. Patients can be tested easily without getting out of their cars, which reduces the risk of contagion. A drive-through testing site was set up at the Sainte-Justine University Hospital Center in Montreal.



Health comes first

Indigo has been assisting hospitals throughout the health crisis. In Brazil, health workers and patients have been granted free access to the ULBRA University car park in Canoas, Rio Grande do Sul, where a field hospital has been set up.

In Rio de Janeiro, as well as providing free parking, Indigo's Riocentro car park allowed health workers use of its central operations room. In the United States, LAZ Parking continued to provide hospital shuttle services for health workers and patients with appropriate health and safety measures.

Everywhere, our teams are committed to ensuring that everybody stays safe and well by strictly applying local Covid-19 health and safety measures.

In all the countries where we are present, hospital car park teams have established cleaning schedules for each facility. All our staff have received training in preventive measures, and we have also assigned staff specially to regulate the flow of people inside the car parks.

**OPnGO:
INDIGO GROUP'S
CONTACTLESS APP!
TICKETLESS, WAIT-FREE
AND CARD-FREE –
THE OPNGO MOBILE
APP GUARANTEES
OUR SPANISH, FRENCH
AND BELGIAN
CUSTOMERS FAST,
SECURE, CONTACTLESS
PAYMENT IN JUST
ONE CLICK.**

€50

in OPnGO credits are
gifted to Indigo subscribers
in France to encourage
them to use this contactless
service.

A SOLIDARITY FUND FOR OUR EMPLOYEES

Solidarity is one of our core values and extends to our employees. So, when some of them encountered financial difficulties during the health crisis, Indigo decided to create a solidarity fund to encourage mutual support in all its entities worldwide.

During a campaign in April and May, managers and supervising staff were able to support their colleagues by donating part of their salaries on a voluntary and anonymous basis. The amount they pledged will be deducted from their monthly wages from May through to December 2020.

Indigo matches every Euro donated by its employees. The money raised is used to support the employees hardest hit by the Covid-19 crisis. In France, this financial support is donated through the Works Councils.

Over

200

Indigo Group employees
contributed to the Covid-19
Solidarity Fund.

The Solidarity Fund
received support
to a total value of

€826,000



In Canada, to help its employees, clients, and partners in these difficult times, Indigo rolled out a support campaign called "Rainbow".

TAKING THE RIGHT MEASURES TO PROTECT OUR CLIENTS AND TEAMS AROUND THE WORLD

Indigo has established a strict protocol of preventive measures and provided requisite equipment at all its sites worldwide — masks, gloves, cleaning products and equipment, new workplace arrangements, posters and signage, etc. — to protect its clients and employees for the duration of the epidemic.

INDIGO

LA SALUD ES NUESTRA PRIORIDAD

Para crear un aparcamiento **CONTACTO CERO**
INDIGO ha tomado las siguientes
MEDIDAS:



Gel desinfectante en zona de cajeros automáticos



Organización de turnos presenciales para servicios esenciales



Refuerzo de limpieza y desinfección específica en nuestros aparcamientos



Equipo de protección adecuado para nuestro personal



Atención al cliente a través de la ventanilla, para asegurar un contacto cero



Entrada y salida automática mediante lectura de matrícula



Pago con tarjetas contactless o nuestra App OPnGO, para limitar el uso de efectivo



Instalación de indicadores de respeto de distancia de seguridad en zonas de pago

902 230 270

es.parkindigo.com

Example of a poster displayed in our Spanish car parks together with floor stickers, to help visitors maintain social distancing and apply preventive measures.